

**Main Office:**  
PO Box 156  
405 2<sup>nd</sup> Street East  
Chokio, MN 56221  
320-324-7111

**Satellite Office:**  
PO Box 107  
508 Atlantic Ave.  
Morris, MN 56267  
320-585-4875



# Federated Phone Facts

Volume 10, Issue 4

April 2009



**SecureIT**<sup>SM</sup>  
Complete. Computer. Protection.

***If you have Internet -  
You NEED Virus Protection  
Call Federated Today to Sign up ~ Only \$4.95 a month!***

We now have 2 Installation Options available:

## **Fresh Start Installation**

- **Guaranteed Protection!**

**\$34.95**

1. Verify download/establish a connection
2. Check/verify system requirements
3. Look for and remove previous antivirus software
4. Check for infections/malicious software
  - a. Terminate any running processes that are in active spyware/virus list.
  - b. Identify hidden and high risk software
  - c. Remove malicious software and threats
  - d. Scan the computer's memory and hard drive for any further security threats
  - e. Advise you on how to avoid future infections
5. Remove any unnecessary start-up items for better performance of the PC after restart
6. Install SecureIT and ensure all components are updated and running.
  - a. Apply any Windows critical patches

## **Manual Installation**

- **No Guarantee**
- Self Installation

**\$6.95**

### **Inside this issue:**

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**MARK YOUR CALENDARS!**

Thursday, June 18, 2009

Federated Telephone Cooperative's  
2009 Annual Meeting

## Phone Discount for Low Income

There are several programs that provide assistance with paying your phone bill. The Lifeline program is federally funded and will provide a credit of up to \$9.13 each month on your phone bill. To be eligible, you must be enrolled in one of the following programs:

- Medicaid
- Food Support (food stamps)
- Minnesota Family Investment Program (MFIP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance Program (LIHEAP)

If you qualify for a Lifeline credit, you will also qualify for the Telephone Assistance Plan (TAP). This program offers an additional \$1.75 monthly discount on your phone bill.

For more information or an application, please contact our office by dialing 611 from your home phone or 324-7111.



Low Income Discounts Available

### 135 % of the 2009 Federal Poverty Income Guidelines

Household Size	Income
1	\$14,621
2	\$19,670
3	\$24,719
4	\$29,768
5	\$34,817
Each additional person	\$5,049

## Internet Help Desk

*Open 24 Hours a Day  
7 Days a Week*



Simply Dial XXX-HELP (4357)  
XXX=Local Prefix

## Legislators Hold Town Hall Meeting at Federated Telephone

Torrey Westrom, District 11A Representative, and Bill Ingebretson, District 11 Senator, met with local residents at a town hall meeting on February 20, 2009, in the Federated Telephone Chokio board room. Community members were able to discuss legislative issues with Westrom and Ingebretson.



## Congratulations!



**15 Years of Service**

**Shane Ascheman**

**Lead Outside Plant Technician**

**Administrative Professional's Day -  
April 22nd**



**Thank You Tammy, Jeri, Shelley, Karin, Rusty and  
Tammy for all your hard work and dedication  
throughout the year!**

**Important Phone Numbers:**

- Billing Questions** ..... 611 from your FTC phone  
or 320-324-7111
- Repairs**..... 611 from your FTC phone  
or 320-324-7111
- Chokio Office** .....320-324-7111
- Morris Office**.....320-585-4875
- Minnesota Attorney  
General's Office** ..... 1-800-657-3787
- Minnesota Public  
Utilities Commission**..... 1-800-657-3782
- Minnesota Department of Commerce  
Telecommunications Division**.....651-296-4026
- Better Business Bureau** ..... 1-800-646-6222
- Federal Communications  
Commission** ..... 1-888-225-5322

**Tired of Writing Checks?**



Just complete the information below and return it to our office to have your payment deducted from an account automatically each month. You will still receive a bill

for your account. The charges are deducted from your account on the 15th of each month. It's that easy!

Name \_\_\_\_\_

Account # \_\_\_\_\_

Social Security #: \_\_\_\_\_

**Automatic Bank Payment**

\_\_\_\_\_  
Name of Financial Institution

\_\_\_\_\_  
Address of Financial Institution

\_\_\_\_\_  
City State Zip

\_\_\_\_\_  
Bank Routing #

\_\_\_\_\_  
Bank Account #  
Checking \_\_\_\_\_ Savings \_\_\_\_\_

**Automatic Credit Card Payment**

VISA \_\_\_\_\_ Mastercard \_\_\_\_\_

\_\_\_\_\_  
Credit Card #

\_\_\_\_\_  
Expiration Date

\_\_\_\_\_  
Zip Code (Where statements are Mailed)

**Office Hours:**

**Monday - Friday  
8:00 - 4:30 p.m.**

Payment Drop Box located on the east side of the building if office is closed.

Directory Additions.....

**Holloway**

Heather A. Mohr..... 394-2342

**Odessa**

Leigh Sitter..... 273-2151



**Happy Easter!**  
April 12th

**Chewy Peanut Butter Brownies**

- 3/4 Cup (1 1/2 Sticks) butter, melted
- 3/4 Cup Creamy Peanut Butter
- 1-3/4 Cups Sugar
- 2 tsp Vanilla
- 4 Eggs, lightly beaten
- 1-1/4 Cups All-Purpose Flour
- 1/2 tsp Baking Powder
- 1/4 tsp Salt
- 1/4 Cup Unsweetened Cocoa Powder

1. Beat butter and peanut butter on low for 3 minutes. Add Sugar and Vanilla; beat until blended. Add eggs; beat until blended. Stir in flour, baking powder, and salt. Set aside 1-3/4 cups batter. Stir cocoa into remaining batter.
2. Spread cocoa batter evenly into greased pan. Top with reserved batter.
3. Bake at 350° for 30 minutes.

Call Before You Dig  
"It's the Law"

**GOPHER STATE  
ONE CALL**



Simply Dial 811

Simply Dial 811 from your telephone.  
Remember to call 48 Hours before you dig.

**Office Contact Information:**

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PO Box 156  
405 2<sup>nd</sup> Street East  
Chokio, MN 56221

**Satellite Office:**

PO Box 107  
508 Atlantic Ave.  
Morris, MN 56267

Office: 1-800-374-7133 or 611  
1-320-324-7111

Repairs: 1-800-374-7133 or 611  
1-320-324-7111

Fax: 1-320-324-2777

emailftc@fedtel.net

www.fedtel.net

Office Hours: Monday - Friday  
8:00 am - 4:30 pm.

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